

PBX

PRIVATE BRANCH EXCHANGE

| Unified Communications. Our best yet

Are you looking for an affordable, unified communications solution?

NCC's PBX Solution provides superb functionality at a fraction of the cost of other available solutions.

What is PBX?

PBX (Private Branch Exchange) is a phone system used within an organisation to communicate in various ways. Users of PBX can communicate internally (within an organisation) and externally (outside an organisation) using communication channels like Voice over IP. Advantages of PBX include video conferencing, free calls between users, voicemail, call recording, call queues and interactive voice menus (IVRs). A PBX can be either installed on-site, or hosted at a service provider.

What is VoIP?

VoIP (Voice over Internet Protocol) is a group of technologies that transfers voice and multimedia content over IP networks. Users can therefore make voice calls over the internet using either installed hardware, or software installed on computers or mobile phones, such as the VoIP phone system, an open-standard, software based PBX that works with popular IP Phones, SIP trunks and Gateways.

| Features of PBX

NCC's PBX. Our best solution yet

- Easy to install and configure
- Keep your number
- Best call rates available
- Licensing based on number of simultaneous calls and not extensions
- Avoid per extension licensing and pay per PBX instead
- Make free Inter-office calls and branch calls
- No long-term contracts. Billed on a Month-to-Month basis
- Use prominent SIP trunks to reduce outbound call charges
- Reduce travel expenses with integrated web conferencing
- Hosted or On-premise Solutions available
- Affordable hardware for on-premise solutions. Integration with existing compatible hardware
- Remote maintenance reduces call-out fees
- Routine maintenance by NOC

Features

- Built-in video conferencing
 1. Free for up to 5 participants
 2. Unlimited users regardless of edition
 3. Initiate a conference with one single click
 4. Correlated operability between VoIP and video
 5. Bandwidth Management and Control
 6. Remote control assistance for quick & easy troubleshooting
 7. Pre-upload PowerPoint & PDFs before meetings
 8. Easy to use polling tool for feedback

- Easy to Use Windows & Mac Softphones
 1. Work remotely from anywhere
 2. Initiate IP Phone calls from your desktop with CTI mode
 3. Easily view the presence of your colleagues
 4. Use the Receptionist view to administer calls, then drag and drop calls for a swift call transfer
 5. Launch calls directly from your CRM; integrate seamlessly with Office 365, Google contacts or Internal Phonebook
 6. Automatically obtain reports on customer and agent activities
 7. Includes Wallboard and Q-Manager view
- Call recording
- Web Meetings
- Free VoIP calls with your smartphone
- Use your extension from anywhere
- Easy to use Management Console
- Multifunctional Web Client with inclusive multiple features
- Deploy on existing Windows or Linux machine

| A Secure Solution

- Increased secure web server configuration
- Automatic detection & blacklisting of SIP Attack tools
- Traffic to clients is encrypted via SBC
- Voice traffic is encrypted via SRTP
- Automatic generation and management of SSL certs
- Revolutionary VoIP Security with A+ rating from SSL lab
- Automatic Failover for instant backup
- Encryption between browser and the website ensured via HTTPS

Easy to use

View presence of colleagues

Schedule a conference

Start a WebMeeting

